



Wherry Yacht Charter Charitable Trust

Charity Registration Number: 1096073

Company Number: 4552637
bookings@wherryyachtcharter.org
01603 781475

Scheduled Sailings Terms and Rates Conditions for Trade Customers

1. Your booking

Your booking is with Wherry Yacht Charter Charitable Trust (referred to in these conditions as the Trust). Any booking with the Trust on a Scheduled Sailing incorporates the conditions below and is between the Trust and you. The booking is not effective until the Trust despatches confirmation to you in writing or by e-mail. The booking is made in England and is governed by English Law. All Wherries offered for sailings by the Trust are licensed by The Broads Authority.

2. Booking

All correspondence should be sent to: WYCCT, c/o Marlene Corke, St Peter's Barn, Tunstead Road, Hoveton, Norfolk. NR12 8QT. Telephone number 44 + (0)1603 781475 or email bookings@wherryyachtcharter.org

The Trust may, at its discretion, refuse to accept a booking and will not accept any booking from a person less than 18 years old.

3. Rate Validity Dates

The Trust's sailing season is from the 1st May until 30th September. Sailing rates are reviewed annually and take effect from 1st January for that calendar year. The Scheduled Sailing can take infants and children as well as adults, within the overall 12 person limit per Wherry. There are no price reductions for infants or children.

4. Payments

The Trust requires full payment of the net price to reserve the booking. The full amount will be refunded if your booking is not confirmed by the Trust.

VAT is not chargeable on the sailing of Wherries and all booking terms are quoted in Pounds Sterling.

5 Insurance

The Trust is not able to sell personal, holiday or cancellation insurance, but advises that holidaymakers take out such insurance.

Wherry Yacht Charter Charitable Trust - registered office address

Bankside 300 Peachman Way, Broadland Business Park, Norwich, Norfolk, NR7 0LB

6. Changes/Cancellations

6.1 Changes - if you wish to change your booking once your confirmation has been issued, an administration fee of £15 will be payable to the Trust.

6.2 Cancellations – if you have to cancel your booking, you must notify the Trust without delay. The day upon which the Trust receives such notification will be the date on which your booking is cancelled. The cost of your sailing will only be refunded if the place(s) can be resold.

6.3 Availability of Wherries – the Trust accepts the booking on the understanding that the Wherries will be available on the date and at the time specified by the Trust in its booking confirmation. Should this prove impossible, due to circumstances beyond the control of the Trust, all payments shall be returned to the customer but the customer shall have no further claims against the Trust.

7. Arrival, Commencement and Termination of Sailing

You can board the Wherry at the time specified by the Trust in its booking confirmation. The Trust reserves the right to delay this time in order to maintain its standards or to comply with appropriate regulations. The Trust may, at its discretion either (i) refuse to allow boarding or (ii) terminate a sailing where, in the reasonable opinion of the Trust, a person or group is causing or is likely to cause damage, distress or annoyance to other persons or property. In such an event, the Trust will be under no obligation to refund, compensate or indemnify the customer for such refusal or termination.

8. Delays, Curtailments and Alterations to Sailings

On all scheduled sailings a full crew will be with the Wherry at all times and the crew will have responsibility for the navigation of the Wherries. All reasonable endeavours will be made to complete the sailing as planned, but the crew's decision in relation to such matters shall be final and no responsibility can be accepted by the Trust for any loss of any kind, including indirect or consequential loss, occasioned through delay, breakdown or accident or other circumstances beyond the control of the Trust.

9. Number of Passengers

The number of passengers must not exceed 12 per Wherry.

10. Customer's Equipment

Passengers may not take on board, without the Trust's express permission, any items which may cause danger or damage to the Wherry, its equipment or occupants, including, for example, but not by way of limitation, portable heaters, lighting equipment, bicycles, canoes or inflatable craft. You are responsible for all your personal possessions and property at all times and are required to exercise due care and attention to ensure your own safety and wellbeing. No liability is accepted by the Trust for loss or damage to your property or that of any passengers. Lifejackets are provided by the Trust. All persons under sixteen years of age will be required to wear them at all times and the crew reserves the right to insist that all other persons on board shall wear lifejackets.

11. Damage

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Although the Wherries are insured by the Trust, you are responsible for damage caused as a result of your activities whilst on board. The Trust may charge a security deposit which will be notified at the time of booking. If the sailing is concluded without any damage, loss of equipment or indication of any third party claim against you, any such deposit will be repaid. Where any damage, loss or claim has occurred, all or part of your security deposit will be retained by the Trust. Notwithstanding the above, if you or any member of your party either fail to comply with these conditions or cause negligent, wilful or criminal damage, you will be fully liable for any loss arising therefrom.

12. Smoking

The Trust operates a No Smoking Policy.

13. Pets

Pets will not be allowed on board any scheduled sailing, but registered assistance dogs can usually be accommodated. Please inform us at the time of booking if you have an assistance dog. Please note we cannot provide lifejackets for dogs.

14. Statutory Rights

Your statutory rights are not affected by anything contained in these conditions.

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